



Lingayen, Pangasinan

Website: www.psu.edu.ph

Telephone: (075) 206-0802 Telefax: (075) 542-4261/4057

CERTIFICATE OF COMPLIANCE

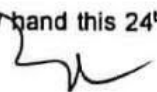
Pursuant to Republic Act No. 11032: An Act Promoting Ease of Doing Business and Efficient Delivery of Government Services, amending for the purpose Republic Act No. 9485, otherwise known as the Anti-Red Tape Act of 2007, and for Other Purposes

I, **Dexter R. Buted**, Filipino, of legal age, **SUC President IV** of the **Pangasinan State University**, the person responsible and accountable in ensuring compliance with Section 6 of the Ease of Doing Business and Efficient Government Service Delivery Act of 2018, hereby declare and certify the following facts:

- 1) The **Pangasinan State University** including its **9 campuses** has established its service standards known as the **Citizen's Charter** that enumerates the following:
 - a. Vision and mission of the agency;
 - b. Government services offered;
 - i. Comprehensive and uniform checklist of requirements for each type of application or request;
 - ii. Step-by-step procedure to obtain a particular service;
 - iii. Person responsible for each step;
 - iv. Maximum time needed to conclude the process;
 - v. Document/s to be presented by the applicant or requesting party, if necessary;
 - v. Amount of fees, if necessary; and
 - c. Procedure for filing complaints.
- 2) The **Citizen's Charter** is posted as an information billboard through interactive information kiosks, electronic billboards, posters, tarpaulins standees, or any other readable materials that could be easily understood by the public.
- 3) The **Citizen's Charter** is posted at the main entrance of the office or at the most conspicuous place of all the said service offices.
- 4) The **Citizen's Charter** is written either in English, Filipino, and/or in the local dialect and published as an information material.
- 5) The **Citizen's Charter** is uploaded on the agency's website through a tab or link specifically for the **Citizen's Charter**, located at the most visible space or area of the website, or as a link under the **Transparency Seal**.
- 6) There is an established **Client Satisfaction Measurement** per service in the respective offices.

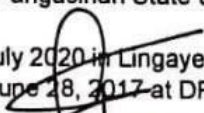
This certification is being issued to attest to the accuracy of all the foregoing based on available records and information that can be verified.

IN WITNESS WHEREOF, I have hereunto set my hand this 24th of July, 2020 in Lingayen, Pangasinan, Philippines.


DEXTER R. BUTED
University President
Pangasinan State University

SUBSCRIBED AND SWORN to before me this 24th of July 2020 in Lingayen, Pangasinan, Philippines, with affiant exhibiting to me his/her passport issued on June 28, 2017 at DFA Manila.

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Book No. 10
Series of 2020


TERENCE MARK ARTHUR S. FERRER
NOTARY PUBLIC / ADMINISTERING OFFICER
NOTARY PUBLIC
UNTIL DECEMBER 31, 2020
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ROLL NO. 71832
PTR NO. 5760825/1-02-20
LINGAYEN, PANGASINAN
MCLE COMPL. NO. VI-0024250/4-12-19